



CONNECTING POLICYHOLDERS,
BROKERS, & INSURERS THROUGH
EXPERTISE

COMPANY PROFILE

UNIFYING INTERESTS.
SIMPLIFYING
COMPLEX CLAIMS.

COMMERCIALCLAIMS.CO.ZA

ABOUT DYLAN DE BROUWER

director

- Over 13 years of proven expertise in the Short-Term Insurance industry, **specializing in the resolution of complex commercial claims.**
- Known for **meticulous, objective investigations** combined with high-quality, professional reporting tailored to support clear, confident decision-making.
- Extensive experience managing claims arising from major disasters, including the **Knysna Fires, KZN Floods, and civil unrest incidents.**
- **Exceptional interpersonal and conflict-resolution skills** — adept at managing sensitive and often volatile claim situations with diplomacy and professionalism.
- Trusted advisor on risk assessment and claim resolution, ensuring all **recommendations align strictly with policy wording** and industry best practices.
- **Proactive communication approach**, maintaining timely updates with insurers and diligent follow-up with insured parties to prevent delays.

Successfully settled claims ranging from R50,000 to R250 million, consistently meeting and exceeding insurer and underwriter expectations.



Building Combined

Structural damage to a property and associated contents or fixtures under a single policy.

Loss or damage to insured business items — whether on or off premises — from a wide range of unforeseen events, beyond standard policy exclusions.



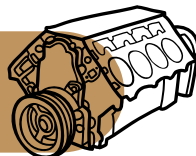
Electronic Equipment

Loss or damage related to construction, plant, or machinery, including risks like equipment breakdown, contract works incidents

Business All Risk



Accidental physical loss or damage to insured electronic devices — such as computers, servers, and medical or office equipment



Engineering



Goods in Transit

Loss or damage to goods while being transported from one location to another.

Financial loss suffered by a business due to dishonest or fraudulent acts committed by an employee.

Fidelity Guarantee



Fire & Special Perils

Loss or damage to insured property resulting directly from theft or attempted theft, including burglary or robbery.

Theft



Agriculture & Livestock Loss

Loss or damage to insured property caused by special risks such as riots, strikes, civil commotion, and terrorism etc.

SASRIA



SUCCESSFULLY settled claims for:

- ✓ RENASA
- ✓ King Price
- ✓ African Rand
- ✓ SASRIA
- ✓ Hollard
- ✓ Santam
- ✓ Standard Bank
- ✓ Etana
- ✓ Genric
- ✓ Lombards
- ✓ One Insurance





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